

Warranty

This limited warranty is valid only if a copy of the invoice for the item purchased is submitted showing the date of original purchase.

What is covered?

This limited warranty covers the fabric becoming unserviceable because of loss of color or strength from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals. Consumer is responsible for normal care and cleaning of the fabric. This warranty covers fabric only. Glen Raven's liability is expressly limited to this warranty.

How long is the coverage period?

FIRESIST limited warranty coverage runs for five years (60 months) from the date of original installation.

What will Glen Raven do?

Glen Raven will grant an allowance equal to 1/60th the original purchase price for each month remaining in the five year warranty period towards the purchase of all fabric required to produce a new duplicate awning.

How can you get service?

Call the dealer or retailer from whom you purchased the product, to inspect the claim. They, in turn, will contact the manufacturer of the item purchased. The manufacturer will then contact Glen Raven and secure replacement.

