



# SOLAIR® PRO WARRANTY

## SOLAIR® PRO RETRACTABLE AWNING SYSTEM LIMITED WARRANTY

### WHAT THE WARRANTY COVERS:

The awning framework, but not the fabric, including extruded, die cast and forged component parts, springs and cable, if found by us to be defective in workmanship or materials within the period of coverage.

### WHAT THE PERIOD OF COVERAGE IS:

Ten years from the date of original purchase.

### WHAT WE WILL DO:

Repair or replace, at our election, any defective part at no cost, providing you (the original owner of the awning) follow the procedure described below

### WHAT WE WILL NOT DO:

We are not responsible for damages due to faulty fabrication, installation or re-installation. We assume no liability for damage to the structure to which the awning is attached or to the property located underneath the awning. This warranty does not cover damage from acts of God, ice, snow, hail, high winds, vandalism, neglect or improper use. This limited warranty does not cover degradation due to salt corrosion (corrosion, oxidation, rust, chipping or peeling of paint.) **THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

### WHAT YOU MUST DO:

You must notify Trivantage, LLC in writing, of your claim. Include proof of purchase or invoice. We will then notify you of the proper return procedure. We will not accept any returns without prior written authorization.

### STATE LAW RIGHTS:

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

## CARE OF SOLAIR PRO RETRACTABLE AWNING SYSTEM

The Solair Pro is a product that will give you many years of satisfactory service. Proper maintenance is important if maximum life of the product is desired. Routine care is quite simple but certain recommended procedures should be followed.

1. Your awning should be in the retracted position when you are not on the premises. The awning should not be extended during high winds, or rain storms.
2. For extended storage periods, make sure your awning is dry and clean before retracting. The valance should be removed (unscrew one front bar end cap and slide valance out) and stored separately.
3. If installation is near salt water, please wash the awning twice monthly with fresh water and spray all moving parts with silicone.
4. Keep dirt, leaves and other debris from accumulating on the awning surface. See separate manufacturer's warranty on fabric care.
5. See separate manufacturer's warranty on Somfy® motors. The motorized units are preset for proper extension and retraction. If your awning gets out of adjustment, please contact your awning dealer. Do not attempt to reset the motor limit switches, causing damage to the motor and the framework.

Solair® and Trivantage® are registered trademarks of Glen Raven, Inc. Somfy® is a registered trademark of Somfy Systems, Inc.

### SOLAIR® AWNINGS

Your awning should be in a retracted position when you are not on the premises. The awning should not be extended during high winds, snow or rain storms as damage to the awning and building can occur. The awning fabric should always be taut and never be allowed to sag. If your awning mechanism does not have a built-in stop and the fabric is accidentally rolled off the roller tube, please make sure that it is rolled back up so that the fabric is rolling off the top of the roller tube. If your awning is equipped with an optional Outrigger Post System, your awning will withstand normal inclement weather conditions. A required pitch of 3" per foot of projection is necessary for proper water drainage. This optional post system is not designed for severe weather or snow accumulation.