
5 YEARS LIMITED WARRANTY

PRODUCT : **ARCADE FR**

AREA : **North America**

APPLICATION : **SOLAR PROTECTION**

1. Warranty

This warranty covers:

- Tensile strength with a maximum loss of not more than 30% according to the characteristics announced in the technical specifications.
- Permanent flame retardancy.
- Total waterproofness.
- Maintenance of the fabric's flexibility under average climatic and atmospheric exposure (i.e. temperatures higher than -20°C and lower than $+40^{\circ}\text{C}$).

2. Exclusions:

- Defects due to design, the fabrication, the installation and the use and handling of solar protection devices, for example water retention on the fabric, excessive temperature due to insulation material applied inside the fabric, flapping in the wind due to loose tensioning of the material, excessive creasing of the material.
- Accidents occurring during handling (such as wear and tear, friction, scratches and perforations, rodent damage).
- The fabric must not be folded and stored damp.
- Degradation due to aggressive cleaning resulting from either the cleaning process itself or the use of detergents or any alkaline product.
- External chemical attacks: such as high atmospheric pollution, aggressive detergents or detergent migration, animal deposits.
- Formation of localised spots which do not generate a large and uniform change of color throughout the whole panel width.
- Lack of cleaning and maintenance
- Acts of God, wilful or negligent acts.
- The claim has to be report by registered letter with acknowledgement at the company DICKSON COATINGS within 8 days from the date of the ascertainment. This claim has to mention the invoice number and the batch number(s) of the roll(s). The fabric has to be available for our expert or our insurance.
- The aging of the product being very different from the conditions of exposure to external elements, temperature, humidity, UV, pollution. As UV light is one of the main factors causing degradation, this guarantee is only valid for a maximum exposure of 160kLy / year

3. Conditions of warranty application:

- Declaration by registered letter with acknowledgement or receipt within 30 days maximum after defect appearance, addressed to SAINT CLAIR TEXTILES
 - Fabric batch numbers must be clearly identified.
 - Date of the beginning of the warranty: delivery date of the fabric.
 - Warranty application:
- According to the warranties stated in paragraph 1 and under the restriction conditions stated in paragraph 2, we only cover the replacement cost of the defective part of fabric, depreciation deducted, excluding all charges and all other compensation.

Obsolescence	% Reimbursement of fabric cost
YEAR 1	100 %
YEAR 2	80 %
YEAR 3	60 %
YEAR 4	40 %
YEAR 5	20 %

4. Limitation of Liability:

- The terms and provisions of this Limited Warranty shall be governed by, construed under and enforced in accordance with, the laws of France, without regard to Uniform United Nations Conventions.

Valid from the 01-10-2020

SAINT CLAIR TEXTILES

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S.A.S. au capital de 7.680.000 EUR - SIRET 381 424 712 00010 R.C.S. VIENNE 381 424 712

N° identification TVA : FR 68 381 424 712

www.saintclairtextiles.com