

WARRANTY

This Solair[®] Comfort Lateral Arm Retractable Awning is covered under the following Warranties:

Solair[®] Comfort Retractable Awning LIMITED WARRANTY

WHAT THE LIMITED WARRANTY COVERS:

The awning framework, including extruded, and die cast component parts, springs and cable, if found by us to be defective in workmanship or materials within the period of coverage. Powder coated and painted finishes are excluded from this limited warranty.

WHAT THE PERIOD OF COVERAGE IS:

Three Years from the date of original installation. Should the purchaser notify their dealer within 36 months from the date of original installation, the defective component will be replaced at no-charge.

WHAT WE WILL DO:

Repair or replace, at our election, any defective part at no cost, providing you (the original owner of the awning) follow the procedure described below.

WHAT WE WILL NOT DO:

We are not responsible for damages due to faulty fabrication, installation or re-installation. We assume no liability for damage to the structure to which the awning is attached or to the property located underneath the awning. This limited warranty does not cover damage from acts of God, ice, snow, hail, high winds, vandalism, neglect or improper use. This limited warranty does not cover degradation due to salt corrosion (corrosion, oxidation, rust, chipping or peeling of paint) THIS LIMITED WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

WHAT YOU MUST DO:

You must notify Trivantage[™], LLC in writing, of your claim. Include proof of purchase or invoice. We will then notify you of the proper return procedure. We will not accept any returns without prior written authorization.

STATE LAW RIGHTS:

This limited warranty gives you specific legal rights and you may also have other rights which vary from state to state.



SUNBRELLA®

(for units purchased with Sunbrella covers)

Limited Warranty

This limited warranty is valid only if a sample of the fabric and a copy of the invoice for the item purchased is submitted showing date of original purchase.

What is Covered? This limited warranty covers the fabric becoming unserviceable because of loss of color or strength from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals. Consumer is responsible for normal care and cleaning of the fabric. The warranty covers fabric only. Glen Raven's liability is expressly limited to this warranty.

Coverage Period For Sunbrella[®], this limited warranty coverage runs for ten years from the date of original installation.

What will Glen Raven do? Glen Raven will supply new fabric free to replace the fabric that becomes unserviceable.

How To Get Service. Call the dealer or retailer from whom you purchased the product, to inspect the claim. They, in turn, will contact the manufacturer of the item purchased. The manufacturer will then contact Glen Raven and secure replacement fabric for you.