

Conditions of application of the guarantee

FERRARI



5 YEARS TEXTILE GUARANTEE

SOLTIS®

Soltis® solar protection technical textiles are manufactured using Précontraint® ISO 9001-certified technology and are guaranteed for a period of five years.

1) Guarantees

Soltis® textiles are guaranteed in normal use against any abnormal deterioration of their essential characteristics:

- tensile strength equal to at least 85% of its original value,
- regular aging of colors subjected to the action of ultraviolet rays,
- fire resistance in conformance with M1 or M2 classification (France), B1 for Germany.

2) Exclusions

The guarantee is void in the case of defects due to:

- transportation, storage and handling conditions,
- faulty design, assembly, installation and fitting that do not respect good working practices, notably in conditions of strong wind,
- the effects of chemical or abrasive attacks resulting from unsuitable cleaning processes, atmospheric pollution or accidental splashing or spraying.

3) Conditions of Application of the Guarantee

This guarantee shall take effect upon the delivery of Soltis® textiles to the client.

The right to guarantee shall only apply if defects are reported by registered letter with acknowledgement of receipt within 30 days maximum after their appearance. Furthermore, the invoice relative to the goods must have been fully paid.

After investigation and agreement, any pieces of fabric recognized as defective by **FERRARI®** shall be purely and simply exchanged under the terms of this guarantee. Labor costs are therefore not covered, neither are costs resulting from dismantling, reinstallation and transport. Moreover, no compensation is included in this guarantee.

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