

LIMITED WARRANTY

SUNBRELLA® GRAPHICS SYSTEM

WHAT IS COVERED?

The SGS Thermal Film warranty covers Trivantage® SGS Thermal films (SGS Thermal Digital Print film) applied to Glen Raven acrylic fabrics*, from loss of color, strength or adhesion of film to fabric from normal exposure conditions, including sunlight, mildew, rot and atmospheric chemicals. The warranty does not apply to printed images on the film. Graphics must be installed on a static fabric surface in order for the graphics adhesion warranty to apply. SGS Thermal films are covered up to 5 years on vertical and 3 years on for a non-vertical exposure. (See diagrams below).

GRAPHIC EXPOSURE DEFINITIONS



The SGS Warranty is exclusively available from Trivantage to Certified SGS Manufacturers who have purchased the film and the fabric through Trivantage. The manufacturer agrees to keep detailed records of each project for the duration of the warranty period. The SGS warranty runs from the date of original installation. Warranty claims can be initiated by calling Trivantage customer service at 800-786-7608. Trivantage will supply you with replacement fabric and film after verification that the claim is justified.

WHAT IS NOT COVERED?

The warranty does not cover frames, labor or installation provided by the manufacturer. The warranty does not cover the performance of ink which has been printed or screened onto the film.

This warranty does not cover damage caused by vandalism, cleaning solutions, paints, solvents, eradicable or other strong chemicals, pressure washing equipment, mechanical washing equipment that subjects the graphic to frequent abrasive scouring action, engine fuels, engine exhaust, steam, oil, grease, tree sap, fire, structural failure, lightning or other natural forces or acts of God.

*(Sunbrella, Sunbrella Unity, Firesist, Dickson Orchestra)

This warranty gives you specific legal rights and you may also have other rights that vary state to state. Glen Raven makes no warranty of fitness for any particular purpose whatsoever with respect to the goods being sold. There are no warranties, express or implied, which extend beyond the description on the face of this agreement.